

## To send a file:

- 1) Create an account on [www.customer.connectcasecenter.com](http://www.customer.connectcasecenter.com) and follow the prompts for activating the account (if you already have an account, please proceed to step 3).
- 2) After account activation, log into your account and add **NDX H&O** to the list of *Favorite Recipients*.
- 3) Log into your Primescan Connect software and complete the digital scan.
- 4) After completing scan acquisition and marking the margin, proceed to the *Connect* step and enter login information.
- 5) Review your order and restoration information, and then click *Enter Order Data*.
- 6) Once the upload is complete, select *NDX H&O* and the desired return date.
- 7) Click *Add Additional Information* and ensure *Anonymize Patient* is not checked unless this feature is wanted for the case. Then, enter gender, age, comments and upload any additional files for the case. If wanting a modeless case, please specify.
- 8) Review information, and click *Submit Cart*.
- 9) Enter your user name and password once again, and then case submission is complete.



Primescan®

Should you have questions regarding the products, services and/or processes associated with submitting digital files to NDX H&O, please contact us directly at **800.543.4312** or **[di-nedesigncenter@nationaldentex.com](mailto:di-nedesigncenter@nationaldentex.com)**